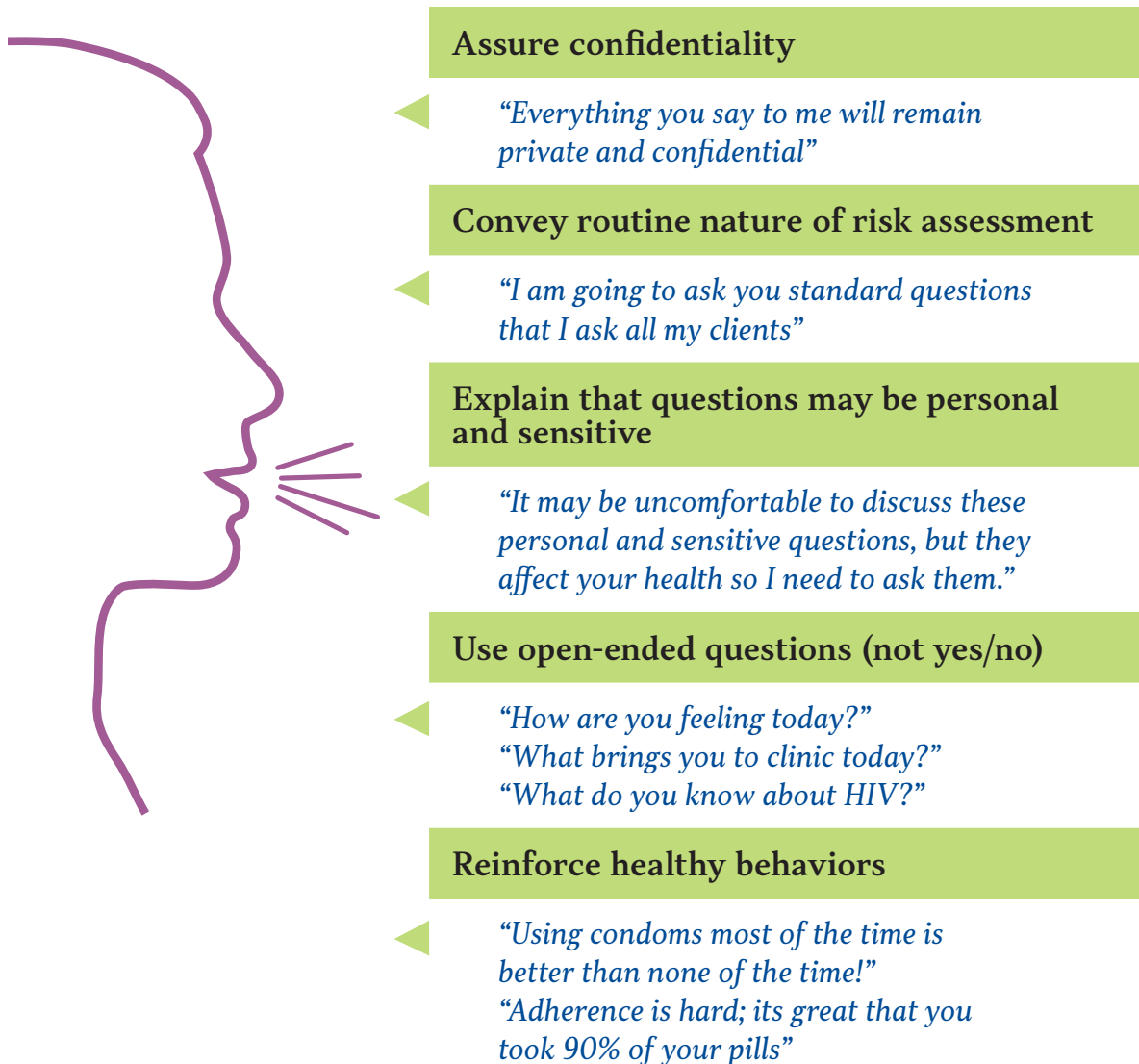


Tips for Building Rapport with Transgender Clients



✓
Go from general
to specific

✓
Remain neutral
when hearing
sensitive
information

✓
Use simple
language